

COMMISSION ON ACCREDITATION FOR CORRECTIONS
STANDARDS COMPLIANCE REACCREDITATION AUDIT

Arkansas Department of Corrections (ARDOC)
Wrightsville Complex
Wrightsville, Arkansas

September 26-28, 2016

VISITING COMMITTEE MEMBERS

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A. Introduction

The audit of the Wrightsville Complex in Wrightsville, AR was conducted on September 26 through 28, 2016 by Gary G. Gremillion, Chairperson, Robbin Bell, Member, and Steve Klein, Member.

B. Facility Demographics

Rated Capacity: 1306
Actual Population: 1318
Average Daily Population for the last 12 months: 1314
Average Length of Stay: three year and two months
Security/Custody Level: Medium/Minimum
Age Range of Offenders: 19 to 78
Gender: Male and Female
Full-Time Staff: 265
Administrative, (25). Support, (1), Program, (24) Security, (215), Other, (52)

C. Facility Description

The Wrightsville Complex is located in Wrightsville, AR about ten miles South of Little Rock in Pulaski County. The complex consists of the Wrightsville Unit which houses 850 adult male offenders, and the Hawkins Unit which houses 200 adult male offenders, and 212 adult female offenders. The complex sits on +4,000 acres which is used primarily for grazing horses and cattle and hay production. State housing is provided for the Warden, Deputy Wardens, Building and Field Security Chiefs, Maintenance Supervisor, and Livestock Administrators. There is a mobile home park, swimming pool, and a lake for fishing, all which are available for staff and their families to use. The Wrightsville Unit has seventeen (17) separate offender living areas (Barracks one through 17).

Construction is of wood frame and brick and dates back to 1965 when it was originally established to house juvenile male offenders. With the exception of a single, twelve (12) cell segregation unit all of the housing units are open “barracks” style with capacities ranging from forty (40) to sixty (60) offenders. With the exception of Barracks nine and ten which are double-bunked, all living units are single-bunked. The segregation unit is a combination of single and double cells with a total capacity of twenty (20) offenders.

Other buildings include administration, various staff offices, gym, kitchen/dining facility, maintenance, medical, Graphic Arts, and a Furniture Factory.

The Hawkins Unit is located approximately ¼ miles from the Wrightsville facility. As stated previously, the facility is comprised of a male and female facility that is separated in the middle by a ten foot concrete fence with a pedestrian gate allowing foot traffic between the two.

The unit was opened in 2006 and construction is of pre-fabricated metal. The male side of the facility houses 200 offenders in three open “barracks” who are participating in the faith-based, Pathways to Freedom program. The kitchen/dining facility for the Hawkins Unit is located on the male side and is also used to service the female offenders. All male offenders are removed from the area prior to the female population entering the male side. The female side of the facility houses 212 offenders in four open barracks and also has a twelve (12) bed segregation unit. There is no outdoor/covered exercise facility at the Hawkins Unit which meets ACA standard 4-4154.

D. Pre-Audit Meeting

The team met on September 25, 2016 in Little Rock, AR to discuss the information provided by the Association staff and the officials from Wrightsville Complex.

The chairperson divided standards into the following groups:

Standards #4-4001 to #4-4169, Gary G. Gremillion, Chairperson
Standards #4-4170 to #4-4343, Robbin Bell, Member
Standards #4-4344 to #4-4530, Steve Klein, Member

E. The Audit Process

1. Transportation

Sandra Kennedy, State Accreditation Manager picked up Mrs. Bell and Mr. Klein from the airport. Chairman Gremillion drove in from Louisiana.

2. Entrance Interview

The audit team met with Superintendent Cashion in his office where we discussed the schedule for the audit and what our expectation were in terms of staff support and assistance. We were then escorted to the Conference Room where the formal entrance interview was held. The team expressed the appreciation of the Association for the opportunity to be involved with the Wrightsville Complex in the accreditation process.

The following persons were in attendance:

Wendy Kelley, Director
Dale Reed, Chief Deputy Director
Rory Griffin, Deputy Director
Dexter Payne, Deputy Director
Linda Gibson, Central Office
Major Lowe
Lynn McAllister, Training
Lt. Young

Verna Williams
Sharon Jones-Linwood
Teresa James
Sharon Booker
Jared Martin
Shavonne Johnson
Amber Sanders
Tammy Robertson, Pine Bluff Complex
Lynett James
Evette Britton
Rita Star
Jason Martin
Jerry Moore
Chris Ashcraft – Construction
Rebekah Davis
Chantel Coleman
Penny Brown
Thomas Jones
Itena Jackson
Michelle Glover
Janice Willis—Beaver
Rodreika Tillar
Sgt. Middleton
Sgt. Edwards
Stacy Sanders
Dee Creed
Major Foote
Vesta Blanks
Shatobeca Moutry
Samantha Shipman
James Shipman, Deputy Warden
Anthony Jackson, Deputy Warden

It was explained that the goal of the visiting team was to be as helpful and non-intrusive as possible during the conduct of the audit. The chairperson emphasized the goals of accreditation toward the efficiency and effectiveness of correctional systems throughout the United States. The audit schedule was also discussed at this time.

The Chairperson asked that staff escorting the team allow offenders and other staff enough space to talk freely to the team members. It was explained that the initial tour would be a rather quick walk-through but that they could expect visits individual team members in various locations throughout the conduct of the audit.

3. Facility Tour

The team toured the entire facility from 8:30 a.m. to Noon. The following persons accompanied the team on the tour and responded to the team's questions concerning facility operations:

Dale Reed, Chief Deputy Director
Mark Cashion, Superintendent
James Shipman, Deputy Warden
Anthony Jackson, Deputy Warden
Mark Warner, Deputy Warden (newly appointed)
Michael, Major/Wrightsville
Mary Cobbs, Major/Hawkiins
Lewis Young, Lieutenant/Complex EPC
Thomas Edwards, Sgt.
Byron Brown, Sgt.
Jared Martin, Sgt.
Lanata Long, Sgt.
Sandra Kennedy, State Accreditation
Tina Hamilton, Complex Accreditation
Tammy Robertson
Linda Gibson
Dee Creed
Chris Ashcroft
Amber Sanders

Facility notices of the upcoming re-accreditation audit were posted throughout the facility.

4. Conditions of Confinement/Quality of Life

During the tour, the team evaluated the conditions of confinement at the facility. The following narrative description of the relevant programmatic services and functional areas summarizes the findings regarding the quality of life.

Security:

Wrightsville Unit (855 male offenders)

Access to the Wrightsville Unit is accomplished through a gatehouse where staff and visitors are required to walk through a metal detector and submit to a pat search. Staff is identified by their fingerprints using a bio-metric system. One then proceeds past a control center which controls access/egress in and out of the unit and is manned 24/seven. This control center monitors the facility fire alarm system, perimeter fence and various cameras.

Security equipment and devices including keys, chemical agents, and restraints are stored and issued from this location.

The facility perimeter is surrounded by two twelve (12) foot chain link fences which are equipped with a combination of motion sensors, microwave, and razor ribbon. There is a single vehicle sallyport which is equipped with an Advanced Vehicle Interrogation and Notification (AVIAN) system which detects human heartbeats of anyone hiding inside a vehicle. Pedestrian entrance/exit from the secure perimeter is limited to the control center interlock, and the offender checkout gate in the rear of the compound. There are four armed towers and armed patrols may be established during emergency situations or very heavy fog.

The facility has twenty-five (25) exterior cameras and thirty-six (36) interior cameras.

The Shift Supervisor authorizes the beginning and ending of all unscheduled offender movements through verbal commands or the use of hand held radios. Mass movements to work, programs and services are at the direction of Master Control Officer at under the supervision of the Shift Supervisor. These movements are based on work and program rosters, and pre-approved "lay-ins". There are twelve (12) formal counts each day with six of them occurring every hour between 10:00 p.m. and 3:00 a.m.

The facility employs an assortment of search tactics in order to detect and interdict contraband. These include pat searches of staff, offenders, and their belongings, searches of living areas, common areas and facility grounds, strip searches of offenders, and the use of hand-held and walk-through metal detectors. K-9 units may also be used in a random/as needed manner.

Keys, tools restraints, weapons and chemical agents are all stored, issued, and accounted for in a secure fashion. All correctional staff was observed to be carrying personal OC spray but interviews with staff indicated that they are actually used very seldom. Chemical control was observed and determined to be in keeping with good correctional practice.

Tool control was also found to be adequate although there were some recommendations provided regarding tools which are brought into various areas absent staff supervision.

The facility employs a robust drug free workplace program for staff and offenders alike, and gang activity is tracked and monitored to prevent gang grouping.

According to information provided by the facility, eleven (11) different gangs are represented at the Wrightsville Unit with a total of 245 actual members.

Hawkins Unit (200 male offenders (212 female offenders)

Access to the inside of the Hawkins Unit is similar to the Wrightsville Unit absent the use of the bio-metric technology and the control center interlock. Once through the gatehouse, there are separate locked gates into each of the two facilities. The male facility is on the left and the females are on the right side of the unit.

The facility perimeter is similar to that at the Wrightsville Unit absent the four armed towers but with the addition of armed roving security 24/seven. The facility has seventeen (17) exterior cameras and seventy-eight (78) interior cameras which are monitored from Master Control. Security equipment including keys, chemical agents and restraints are stored and issued from Master Control

The facility has fourteen (14) formal counts each 24 hour period including one every hour between the hours of 9:00 p.m. and 5:5:30 a.m. the next day. Random, informal counts are conducted to verify that all offenders are present and accounted for. Offender movement is done in the same manner as the Wrightsville Unit.

Keys, tools, restraints, weapons and chemical agents are all stored, issued and accounted for in an appropriate manner. All correctional staff was observed to be carrying personal OC spray, but interviews with staff and offenders revealed that they are actually used very seldom. Chemical control was observed and procedures and practice deemed appropriate.

Like the Wrightsville Unit, the facility employs a typical drug free workplace program staff and offenders consisting of pre-employment, post-accident, random, and probable cause/reasonable suspicion testing, as well as a variety of search procedures to assist in interdicting and locating contraband.

Complex

There is centralized armory for the complex which is equipped with the necessary lethal and non-lethal weaponry necessary to carry out routine duties as well as responding to emergency situations.

Overall, the team found security through the complex to be adequate. Security staff is familiar with routine and emergency procedures and interacted well with each other and the offender population. Officer posts are located immediately adjacent to offender living areas, which allowing the officers to observe and respond in a rapid manner. Offenders housing assignments are determined using and objective classification system which groups them according to records and needs. Frequent reviews help to keep track with offender progress in meeting established goals.

Environmental Conditions:

Temperatures in all areas of the Wrightsville Complex were within acceptable comfort ranges. Noise and light levels throughout all three units were also found to be appropriate and standards file documentation supported these observations. Water temperatures in bathrooms and kitchen areas were with the appropriate range. All cells, rooms, barracks and dayrooms have access to natural light, and were properly ventilated.

Sanitation:

The team observed a high level of sanitation throughout the entire Wrightsville Complex. This is accomplished through the implementation of a housekeeping plan which includes an issue of cleaning supplies and equipment to assigned offenders at least once during each twelve hour shift. Inspections and observations during required security rounds assist in maintaining a clean facility on an ongoing basis. The team detected no unpleasant odors or excess clutter during our walks around the facility. Required weekly and monthly sanitation inspections by qualified staff also help to ensure that the spirit and intent of the housekeeping plan is being implemented in a consistent manner.

Fire Safety:

The Wrightsville Complex has automatic detections systems which are fully functional with no current deficiencies having been noted by the fire marshal or during the required annual testing. Annunciation panels are monitored in control centers which are manned 24/seven. Due to its' time of construction, the Wrightsville Unit does not have a sprinklers system. The Hawkins Unit is fully sprinkled. Portable fire extinguishers are appropriately located throughout each of the facilities and were all found to be fully charged.

Pull stations, fire exits and evacuation routes were properly located in all areas of the facilities. Fixed and portable fire suppression equipment is provided as required by NFPA standards. Conversations with staff demonstrated familiarity with emergency evacuation procedures/fire drills. Required weekly and monthly safety inspections are being conducted by qualified staff.

Hazardous materials including flammable, toxic and caustics are properly stored, used and accounted for with Material Safety Data Sheets and eye wash stations readily available and accessible. Emergency fire response if needed is available through several local municipal fire departments with which the complex has written agreements.

The only area of note is the segregation area on the Wrightsville Unit where two doors must be opened with separate keys in order to release offenders from each cell.

The unit has only a manual locking system creating a potentially cumbersome situation in the event of an emergency release. Staffs have agreed to evaluate their evacuation procedures and if necessary, come up with a plan designed to speed up the emergency release of inmates.

Food Service:

Both the Wrightsville and Hawkins Units have full-service, centralized kitchen and dining facilities serving the offender and employees assigned to them. Staff and offenders are assigned to food services operations in appropriate numbers to insure that meals are prepared and served in a consistent and timely manner.

Religious and therapeutic diets are ordered and communicated to kitchen staff that insure that one of the numerous diets established in the diet manual are made available to offenders in a timely manner. Adequate facilities exist for cooking, food storage, serving and dining. A litmus test of the sanitizing solution in the three-compartment sink revealed an appropriate level. Coolers, freezers, and dry storage temperatures were checked along with recent documentation and found to be within ranges. The facilities have in place a rotation system to ensure that foods are used prior to their expiration date. The team observed that boxes in at least one of the freezers in the Wrightsville kitchen were stored flush against the wall not allowing for proper chilling.

Sanitation levels throughout the facilities were found to be acceptable but as in any such operation which operates sixteen (16) hours a day, cleaning and sanitation must be at the forefront. Required inspections of kitchen and dining facilities and food service equipment help to maintain a consistent level of sanitation. Staff report that there were no deficiencies noted during the last annual health department inspections. Conversations with offenders regarding food service operations elicited the usual complaints but there was no evidence that the units are failing to provide quality meals, at appropriate temperatures, in sufficient quantity to meet required nutritional standards.

Medical Care:

Medical and dental services at the Wrightsville Complex are provided by Correct Care Solutions (CCS). Mental health services are provided by a combination of CCS and Department of Corrections staff. Services are available 24/seven, 365 days a year.

The complex uses and electronic medical records systems to maintain offender health information. A physician is on duty Monday through Friday although she does alter her schedule to be present on some evening and weekends.

The Wrightsville and Hawkins Unit each have their own Director of Nursing with each of them being on-call for their respective units. The physician is also on-call but when not available, CCS has a regional physician available for coverage. Telemed is available and is used for some mental health encounters and pre-natal appointments. Overall staffing for the two units is as follows; Provider (1.7) through a combination of the physician and an Associate Nurse Practitioner, Registered Nurse (5.0), Licensed Practical Nurse (13.8), Certified Nursing Assistants (5.2), Medical Records Clerk (4.0) and Health Services Administrator (1.0). There is also one Dentist, and one Dental Assistant who provide services 40 hours a week, Emergency dental services are available 24/seven through the regional CCS on-call dentist.

The medical services buildings at both units were spacious, clean, well-lit and well-equipped to provide medical and dental services to the offender populations. Each unit is stocked with a well-stocked emergency bag. Each side of the Hawkins Unit has an AED and there is also one at the Wrightsville Unit. The Wrightsville Unit has two exam rooms with one being equipped and used for trauma and the other of a more traditional variety.

The Hawkins Unit has one exam room on the female side and one on the male unit. There is a four bed infirmary at the Wrightsville Unit and a two bed infirmary on the female side of the Hawkins Unit. The infirmaries' design allows for continuous sight and sound observation of the patients. The Wrightsville Unit has one dental chair and the Hawkins Unit has one on each side. All inventories of equipment, tools, and sharps were accurate and a good system is in place to ensure that accountability is maintained.

Sick call requests are completed by the inmates and placed in the medical sick call box where they are gathered by nursing staff and triaged for urgent or emergent needs. Offenders are then scheduled for evaluation and treatment as required. All of the inmates interviewed by the audit team had no complaints regarding the sick call process. Sick call is conducted daily in segregation and inmates who require evaluation or treatment are escorted to the medical clinic. There is a \$3.00 co-pay for non-emergency, self-initiated encounters. Co-payments are not charged for emergencies, provider appointments, or follow-up appointments.

Laboratory services are provided by Labcorp. Specimens are picked up each weekday after being collected by nursing staff. Results are usually available within 24 hours and are uploaded into the electronic health record for review by the provider. STAT specimens can be processed by the University of Arkansas Medical Sciences (UAMS) which is approximately fifteen (15) minutes away. X-rays are done on Fridays by Mobile X-Ray but if needed sooner can be handled at UAMS.

Emergency services are provided by EMS, UAMS, St. Vincent Hospital, and the Arkansas Heart Hospital.

Medication administration is done three times a day. Finger sticks for blood sugar and the administration of insulin is done twice a day at the pill window. Depending on the type of medication, inmates are permitted to Keep On Person. Narcotics, antibiotics, INH and psychotropic, and certain other drugs are always single-dosed. The pharmacies are secured within the medical departments. Narcotics are accounted for twice per shift and are stored securely under a three-lock system.

A multi-disciplinary team that includes security meets quarterly and addresses infection control issues and trends. Guidelines and protocols are available for prevention, control, and treatment of infectious diseases. A log is maintained of positive lab results for communicable diseases. There is a written plan in place for isolation of offenders with communicable diseases.

On-site chronic care clinics include asthma, hypertension, diabetics, HIV, pulmonary disease, hepatitis, and cardiovascular. Specialty clinics, with the exception of optometry are handled off-site with the usual waiting time being less than thirty (30) days.

First aid kits and bio-hazardous spill kits are readily available and inspected monthly with bio-hazardous wastes being removed by Stericycle.

Health education is exceptional. There is a monthly scheduled for health education to be conducted for both staff and offenders. Occasionally, health education videos are played in the dormitories prior to movies being shown.

The “walking program” for identified offenders previously mentioned in the recreation section of this report is very popular with its participants.

Mental Health:

Mental health staffing is as follows; Licensed Master Social Worker (one), advisers (two), psychologist (four) one provided by ADC and three by CCS, and one Advanced Practice Nurses who is also employed by CCS. There are 77 inmates at the Wrightsville Unit and 73 at the Hawkins Unit that are on psychotropic medication. They are seen by mental health staff a minimum of every thirty (30) days.

Classes offered through the mental health program include Thinking Errors, Parenting, Substance Abuse Education, Domestic Violence, Coping Skills, and Anger Management. Offenders can request that they be placed in one of these classes, as well as requesting group or individual therapy. Staff is trained annually on suicide prevention and intervention.

Offenders on suicide watch are placed in the segregation unit where they are checked by security staff according to management orders, and are visited at least once per shift by medical staff. Offenders requiring crisis stabilization are transferred to the ADC Malvern Unit.

Recreation:

The Wrightsville Complex has a full-time, qualified recreation supervisor who oversees the delivery of recreational services to the offender population. The Wrightsville Unit has a large gymnasium with a variety of exercise equipment available to the offenders. There is also a large outdoor area where inmates can participate in basketball, volleyball, horseshoes and walking. The Hawkins Unit also has outdoor and indoor recreation areas but the indoor recreation is actually the Visiting Building which does not meet the 18 foot ceiling height requirement to be in compliance with ACA 4-4154.

Access to all recreation areas throughout the complex are available at some level seven days week including most of the day on weekends. There are the usual board, table games and televisions for offender enjoyment as well as a hobby craft program which allows offenders to sell items to staff. There is also a “medical walk” program at the Wrightsville Unit for offenders who are at least forty (40) years old and have been identified by the medical staff as appropriate. The program allows the exercise in an environment that is less stressful but more responsive to their medical restrictions.

Religious Programming:

The complex has a full-time chaplain who oversees the faith-based program and activities at Wrightsville Complex. There is a second full-time chaplains positions which is currently vacant but plans are to interview for the position soon. The facility uses numerous approved volunteers to assist in providing each offender with an opportunity to practice his/her chosen faith. Included among these is what ADC refers to as Certified Religious Assistants who are basically the chaplain’s right hand, and must serve a minimum of eight hours a week at the complex. The religious program also relies heavily on several volunteer chaplains from different denominations who may or may not be paid by their own churches for the twenty (20) hour week they put in at Wrightsville. The volunteer chaplains are included in the chaplain’s on-call schedule.

Offender Work Programs:

With over 4,000 acres of land and more than 1600 head of cattle, and 100 horses to tend to, there is no shortage of work opportunities for the offender populations at the Wrightsville Complex. On the first day of the audit, over 150 male offenders checked out the back gate of the compound to perform their assigned duties.

New offenders are typically assigned to “field duty” where they must demonstrate willingness to work and behave before being considered for a job/program assignment inside the fence. Of course, there are some cherished jobs where offenders can use and/or learn skills such as horseshoeing, horsemanship, and beef production. Other offender job assignments include barracks porters, floor crews, kitchen workers, clerks, recreation workers, maintenance and construction. The facility has a program where Braille and large print books are produced for the Arkansas School for the Blind,

Academic and Vocational Education:

Offenders entering the custody of the Arkansas Department of Corrections who do not have a high school diploma or GED are required to participate in an ABE/GED program which is offered at both the Wrightsville and Hawkins Units.

Oversight of the education programs are by a Principal who supervises four teachers at the Wrightsville Unit and two at the Hawkins Unit. Offenders are given TABE tests upon arrival at the facility and are placed in grade level appropriate classes as space becomes available. They are re-tested as necessary to determine their readiness for a high level of programming. Over 70 offenders earned their GED during 2015. Eligible offenders have the opportunity to continue their education through correspondence courses or the newly established Shorter College program which offers a two year business course on-site at both units. Shorter College also provides assistance to discharging offenders who have started but not completed the course at Wrightsville by helping them identify another school to attend. The Wrightsville Unit also has vocational programs in Graphic Arts and Furniture, both of which are very popular and offer participants marketable job skills upon discharge.

Social Services:

The Wrightsville Complex offers a number of programs to assist offenders in developing the skills needed to reduce their chances of re-offending. They include;

Pathway to Freedom – PTF seeks to address the transformation of offender’s lives through an 18 month faith based, pre-release program. The program continues for an additional 12 months upon discharge by offering mentoring and other services through local churches and trained volunteers.

The male offenders at the Hawkins Unit are assigned to this program which is funded and staffed through private donations. PALs, Principles of Applied Life Skills is designed to create better morale among the offender population, reducing disciplinary infractions, and preparing them to be more productive citizens upon release.

The Paws in Prison program rescues homeless dogs and trains them to follow commands and simple rules in order to make them more “adoptable”. Other programs include Substance Abuse Education, Anger Management, as well as parenting and re-entry classes through the University of Arkansas at Little Rock which uses a diverse group of volunteers from the community to actually come to the unit and teach classes. The Wrightsville Unit also has a six -nine months Substance Abuse Treatment Program (SATP) and a six – 12 months Therapeutic Community (TC) program which is currently staffed by a supervisor, four counselors in-training, and four certified counselors. The program also has positions for up to eight offenders who must go through the “in-training” program also before being certified. Mental health staff as well as chaplains and Certified Religious Advisors (trained volunteers) are also available for individual counseling and crisis intervention.

Visitation:

Contact visitation takes place on Saturday and Sundays from 12:00 p.m. until 4:00 p.m. in the designated visiting areas. Specials visits may be scheduled Monday through Friday from 8:00 a.m. to 4:00 p.m. but must be pre-arranged and approved by the Superintendent or designee. Typically special visits are approved for visitors who must travel extremely long distances. Criminal history checks are conducted on all visitors prior to approval. There are a number of vending machines and microwaves available to those visiting and well as a photo concession administered by the units’ Inmate Council. A nice touch is

Library Services:

Law library services are provided to the offender populations at the Wrightsville Complex using the West Law computer services. A trained law library clerk is available to assist with research as well as typing when needed. Leisure libraries are located in all three locations and offer a large variety of materials including books, magazines, and newspapers. Recent efforts to accommodate the growing Hispanic population have resulted in more donations of materials written in Spanish. Most books are received from a large variety of donors including individuals, churches, and public libraries.

Laundry:

Each of the facilities have a centralized laundry with is suitable in size and equipment to provide the offender population with clean clothing on a daily basis. There are sewing machines to hem and mend uniforms and there is a schedule for replacing clothing items when needed. Linens are exchanged weekly and winter coats are made available on a seasonal basis. The audit team observations of the offender populations revealed that generally offender uniforms were clean and in good repair.

F. Examination of Records

Following the facility tour, the team proceeded to the conference room to review the accreditation files and evaluate compliance levels of the policies and procedures. The facility has no notices of non-compliance with local, state, or federal laws or regulations.

1. Litigation

Over the last three years, the facility had no consent decrees, class action lawsuits or adverse judgments.

2. Significant Incidents/Outcome Measures

A review of the Significant Incident Summaries from July 2014 through August 2016 was unremarkable and consistent with what one would expect for the types of facilities. Although all officers carry OC spray on their persons, there were no reported “uses of chemical agents” during the past three years. When asked to double-check this number, they were able to find at least three instances where OC was used. There were (0) deaths other than nature causes, (0) escapes, and (0) disturbances during the reporting period. A review of the Healthcare Outcome Measures reveals only a couple of noteworthy numbers. During the three year period there were a total of four instances of lapsed licensure/certification among health care staff...three in the last twelve months. OM 3A-1 showed that 25% of medical grievances were found in favor of the offender in year one, 10% in year two, and 3.5% in the last twelve months, obviously a trend in the right direction.

3. Departmental Visits

Team members revisited the following departments to review conditions relating to departmental policy and operations:

<u>Department Visited</u>	<u>Person(s) Contacted</u>
Security	Cpl Elser Cpl. Thomas Cpl. Hawkins Captain Baker Cpl. Bennett Lt. Young (Emergency Preparedness) Cpl Reed Lt. Turntine Sgt. Cockrell Sgt. Hesters Captain King Ofc. Brocius Sgt. Middleton (Segregation)

	Cpl. Thomas
	Sgt. Gossett
	Major Cobbs
	Major Lowe
	Cpl. Beavers
	Cpl. Long
	Cpl. Reed
	Captain Sanders
	Cpl. Harris-Wooten
	Cpl. Frashure
	Sgt. Martin – Key Control
	Sgt. Clark
	Sgt. Bradfor – Field
	Sgt. Johnson
	Cpl. Horton
	Sgt. Edwards – Armory
	Cpl. Dawkns
	Cpl. Mormon
Administration	Superintendent
	Deputy Warden Shipman
	Deputy Warden Jackson
	Samantha Shipman
Records	Rita Star
	J. Miller
	L. James
	E. Britton
Education	M. Hampton
	Paulette Bell, Principal
Mental Health	Ron Faupel, Psychologist
	Jerry Moore
	Shavonne Johnson
	W. Giggleman
Mailroom	Rodrieka Tillar
Business Office	Teresa James
	Dedria Baker
Human Resources	Loretta Williams
Maintenance/Construction	Chris Ashcraft
	Cpl. Daffin – Tool Issuance
	Latoya Maxwell
	Dee Creed, Supervisor
Fire Safety	Linda Gibson, Central Office
	Sgt. Brown
Disciplinary Office	Amber Sanders
Agency PIO	Solomon Gravaes
Recreation	Shotobeca Mourty
Food Service	Captain King

SATP/TC	C. Thompson K. Broadway B. Kelley Gail Stith Denese Voss Ricky Howard Danny McCoy C. Tillman Evelyn Johnson
Religious Programs	Keith Chmberlain, Chaplain Unknown Treasure, CRA Volunteer
Medical/Dental	Ms. Tinkle C. Trotter C. Womble Vesta Mullins-Banks, HAS
Parole	A. Jones
Graphic Arts	Daisy Lee
Grievance	Joyce Coleman
Furnniture	Tim Coleman
PTF	Scott McClean
Laundry	M. Glover
Program Specialist	Muata Chikwendu

4. Shift Visited

Day Shift

The team was present at the facility during the day shift from 8:00 a.m. to 5:45 p.m.

The team conducted the initial walk-through on the day shift and returned to many operational areas during the course of the audit where we observed routine activities taking place. Offenders and staff were engaged and spoke freely and openly with the audit team members.

a. Evening/Nigh Shift

The team was present at the facility from 5:45 p.m. till 6:30 p.m. The team split up and observed roll-call at both the Wrightsville and Hawkins Units, where we observed offenders participating in both indoor and outdoor recreation and other activities. On Monday, Shorter College began teaching business classes to a group of seventeen (17) women at the Hawkins Unit which was observed by a member of the audit team.

5. Status of Previously Non-compliant Standards/Plans of Action

Not applicable – No NC from last audit.

The team reviewed the status of standards previously found non-compliant, for which a waiver was not granted, and found the following:

Not applicable

G. Interviews

During the course of the audit, team members met with both staff and offenders to verify observations and/or to clarify questions concerning facility operations.

1. Offender Interviews

The audit team spoke to approximately 87 offenders during the audit. Without exception, the offenders spoke openly and freely to the members of the visiting committee. There were very few complaints, and those that the team did receive were determined not have any basis. Offenders were generally complimentary of how they are treated by facility staff including medical and security, and the grievance statistics supports this observation.

2. Staff Interviews

The team spoke to over eighty (80) employees over the course of the audit, and found them to be a very pleasant group of individuals who conducted themselves in a professional manner. They seemed very anxious to speak to the auditors and were comfortable talking about their job duties. Some were very interested in how the duties they are assigned to are carried out in other jurisdictions, as well as how to become an auditor. The facilities both had a very diverse workforce in terms of gender, race and age.

H. Exit Discussion

The exit interview was held at 11:30 a.m. in the Visiting Building with the Superintendent Cashion and forty five (45) staff in attendance.

The following persons were also in attendance:

Wendy Kelley, Agency Director
Dale Reed, Agency Chief Deputy Director
Dexter Payne, Agency Deputy Director
Rory Griffin, Agency Deputy Director
Rebekah Davis, CCS Regional Director
Donna Gordon, CCS Regional Vice President

Tammy Robertson, Accreditation Manager-Pine Bluff Complex
Kelly Beatty-Accreditation Manager, Varner Unit
John Craig, Deputy Warden, Benton Unit
Donovan Porterfield, Accreditation Manager, Benton Unit

The chairperson explained the procedures that would follow the audit. The team discussed the compliance levels of the mandatory and non-mandatory standards and reviewed their individual findings with the group.

The chairperson expressed appreciation for the cooperation of everyone concerned and congratulated the facility team for the progress made and encouraged them to continue to strive toward even further professionalism within the correctional field.

AMERICAN CORRECTIONAL ASSOCIATION
AND THE
COMMISSION ON ACCREDITATION FOR CORRECTIONS

COMPLIANCE TALLY

Manual Type	Adult Correctional Institutions, 4 th Edition	
Supplement	2014 Standards Supplement	
Facility/Program	Wrightsville Complex (ARDOC)	
Audit Dates	September 26 – 28, 2016	
Auditor(s)	Gary G. Gremillion, Robbin Bell, Steve Klein	
	MANDATORY	NON-MANDATORY
Number of Standards in Manual	61	465
Number Not Applicable	3	27
Number Applicable	58	438
Number Non-Compliance	0	1
Number in Compliance	58	437
Percentage (%) of Compliance	100%	99.8%
<ul style="list-style-type: none"> ● Number of Standards <i>minus</i> Number of Not Applicable <i>equals</i> Number Applicable ● Number Applicable <i>minus</i> Number Non-Compliance <i>equals</i> Number Compliance ● Number Compliance <i>divided by</i> Number Applicable <i>equals</i> Percentage of Compliance 		

COMMISSION ON ACCREDITATION FOR CORRECTIONS
STANDARDS COMPLIANCE REACCREDITATION AUDIT

Arkansas Department of Corrections (ARDOC)
Wrightsville Complex
Wrightsville, Arkansas

September 26-28, 2016

Visiting Committee Findings

Non-Mandatory Standards

Non-Compliance

Standard #4-4154

BOTH OUTDOOR AND COVERED/ENCLOSED EXERCISE AREAS FOR GENERAL POPULATION INMATES ARE PROVIDED IN SUFFICIENT NUMBER TO ENSURE THAT EACH INMATE IS OFFERED AT LEAST ONE HOUR OF ACCESS DAILY. USE OF OUTDOOR AREAS IS PREFERRED, BUT COVERED/ENCLOSED AREAS MUST BE AVAILABLE FOR USE IN INCLEMENT WEATHER. COVERED/ENCLOSED EXERCISE AREAS CAN BE DESIGNED FOR MULTIPLE USES AS LONG AS THE DESIGN AND FURNISHINGS DO NOT INTERFERE WITH SCHEDULED EXERCISE ACTIVITIES. THE MINIMUM SPACE REQUIREMENTS FOR EXERCISE AREAS ARE AS FOLLOWS:

- OUTDOOR EXERCISE AREAS IN FACILITIES WHERE 100 OR MORE INMATES UTILIZE ONE RECREATION AREA - 15 SQUARE FEET PER INMATE FOR THE MAXIMUM NUMBER OF INMATES EXPECTED TO USE THE SPACE AT ONE TIME, BUT NOT LESS THAN 1,500 SQUARE FEET OF UNENCUMBERED SPACE.
- OUTDOOR EXERCISE AREAS IN FACILITIES WHERE LESS THAN 100 INMATES HAVE UNLIMITED ACCESS TO AN INDIVIDUAL RECREATION AREA - 15 SQUARE FEET PER INMATE FOR THE MAXIMUM NUMBER OF INMATES EXPECTED TO USE THE SPACE AT ONE TIME, BUT NOT LESS THAN 750 SQUARE FEET OF UNENCUMBERED SPACE.
- COVERED/ENCLOSED EXERCISE AREAS IN FACILITIES WHERE 100 OR MORE INMATES UTILIZE ONE RECREATION AREA - 15 SQUARE FEET PER INMATE FOR THE MAXIMUM NUMBER OF INMATES EXPECTED TO USE THE SPACE AT ONE TIME, WITH A MINIMUM CEILING HEIGHT OF 18 FEET, BUT NOT LESS THAN 1,000 SQUARE FEET OF UNENCUMBERED SPACE.

- COVERED/ENCLOSED EXERCISE AREAS IN FACILITIES WHERE LESS THAN 100 INMATES UTILIZE ONE RECREATION AREA - 15 SQUARE FEET PER INMATE FOR THE MAXIMUM NUMBER OF INMATES EXPECTED TO USE THE SPACE AT ONE TIME, WITH A MINIMUM CEILING HEIGHT OF 18 FEET, BUT NOT LESS THAN 500 SQUARE FEET OF UNENCUMBERED SPACE.

FINDINGS:

The Hawkins Unit does not have an indoor/covered recreation area with a minimum ceiling height of eighteen (18) feet.

AGENCY RESPONSE

Plan of Action

Request funding from parent agency to provide a covered pavilion over existing recreation area at the Hawkins Unit. Currently the visitation center at the Hawkins Women's Unit is utilized during inclement weather and provides the opportunity for the women to conduct yoga classes, aerobic exercise, and walking. Classrooms are opened up to provide a recreational are for the men to walk, do floor exercises, lift weight bags, etcetera.

Task

Have plans drawn up for submission of requisition to Director.

Responsible Agency

Wrightsville Complex Maintenance / Construction – ADC Central Office.

Assigned Staff

Dee Creed – Director W. Kelley.

Anticipated Completion Date

July 15, 2017

AUDITOR'S RESPONSE

The visiting committee supports the Plan of Action to cover the recreation on both the male and the female sides of the Hawkins Unit.

COMMISSION ON ACCREDITATION FOR CORRECTIONS
STANDARDS COMPLIANCE REACCREDITATION AUDIT

Arkansas Department of Corrections (ARDOC)
Wrightsville Complex
Wrightsville, Arkansas

September 26-28, 2016

Visiting Committee Findings

Mandatory Standards

Not Applicable

Standard #4-4306

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE THAT ADJUDICATED DELINQUENT OFFENDERS AND YOUTHS CHARGED WITH OFFENSES THAT WOULD NOT BE CRIMES IF COMMITTED BY ADULTS DO NOT RESIDE IN THE INSTITUTION.

FINDINGS:

The Wrightsville Complex does not house youthful offenders.

Standard #4-4362

INTAKE MEDICAL SCREENING FOR OFFENDER TRANSFERS, EXCLUDING INTRA-SYSTEM, COMMENCES UPON THE OFFENDER'S ARRIVAL AT THE FACILITY AND IS PERFORMED BY HEALTH-TRAINED OR QUALIFIED HEALTH CARE PERSONNEL. ALL FINDINGS ARE RECORDED ON A SCREENING FORM APPROVED BY THE HEALTH AUTHORITY. THE SCREENING INCLUDES AT LEAST THE FOLLOWING:

INQUIRY INTO:

- ANY PAST HISTORY OF SERIOUS INFECTIOUS OR COMMUNICABLE ILLNESS, AND ANY TREATMENT OR SYMPTOMS (FOR EXAMPLE, A CHRONIC COUGH, HEMOPTYSIS, LETHARGY, WEAKNESS, WEIGHT LOSS, LOSS OF APPETITE, FEVER, NIGHT SWEATS THAT ARE SUGGESTIVE OF SUCH ILLNESS), AND MEDICATIONS

- CURRENT ILLNESS AND HEALTH PROBLEMS, INCLUDING COMMUNICABLE DISEASES
- DENTAL PROBLEMS
- USE OF ALCOHOL AND OTHER DRUGS, INCLUDING TYPE(S) OF DRUGS USED, MODE OF USE, AMOUNTS USED, FREQUENCY USED, DATE OR TIME OF LAST USE, AND HISTORY OF ANY PROBLEMS THAT MAY HAVE OCCURRED AFTER CEASING USE (FOR EXAMPLE, CONVULSIONS)
- THE POSSIBILITY OF PREGNANCY AND HISTORY OF PROBLEMS (FEMALE ONLY); AND OTHER HEALTH PROBLEMS DESIGNATED BY THE RESPONSIBLE PHYSICIAN

OBSERVATION OF THE FOLLOWING:

- BEHAVIOR, INCLUDING STATE OF CONSCIOUSNESS, MENTAL STATUS, APPEARANCE, CONDUCT, TREMOR, AND SWEATING
- BODY DEFORMITIES, EASE OF MOVEMENT, AND SO FORTH
- CONDITION OF THE SKIN, INCLUDING TRAUMA MARKINGS, BRUISES, LESIONS, JAUNDICE, RASHES, AND INFESTATIONS, RECENT TATTOOS, AND NEEDLE MARKS OR OTHER INDICATIONS OF DRUG ABUSE

MEDICAL DISPOSITION OF THE OFFENDER:

- GENERAL POPULATION
- GENERAL POPULATION WITH PROMPT REFERRAL TO APPROPRIATE HEALTH CARE SERVICE
- REFERRAL TO APPROPRIATE HEALTH CARE SERVICE FOR EMERGENCY TREATMENT

OFFENDERS, WHO ARE UNCONSCIOUS, SEMICONSCIOUS, BLEEDING, OR OTHERWISE OBVIOUSLY IN NEED OF IMMEDIATE MEDICAL ATTENTION, ARE REFERRED. WHEN THEY ARE REFERRED TO AN EMERGENCY DEPARTMENT, THEIR ADMISSION OR RETURN TO THE FACILITY IS PREDICATED ON WRITTEN MEDICAL CLEARANCE. WHEN SCREENING IS CONDUCTED BY TRAINED CUSTODY STAFF, PROCEDURES WILL REQUIRE A SUBSEQUENT REVIEW OF POSITIVE FINDINGS BY THE LICENSED HEALTH CARE STAFF. WRITTEN PROCEDURES AND SCREENING PROTOCOLS ARE ESTABLISHED BY THE RESPONSIBLE PHYSICIAN IN COOPERATION WITH THE FACILITY MANAGER. INMATES CONFINED WITHIN A CORRECTIONAL COMPLEX WITH CONSOLIDATED MEDICAL SERVICES DO NOT REQUIRE HEALTH SCREENING FOR INTRA-SYSTEM TRANSFERS.

FINDINGS:

The Wrightsville Complex is not a reception center.

Standard #4-4365

A COMPREHENSIVE HEALTH APPRAISAL FOR EACH OFFENDER, EXCLUDING INTRASYSTEM TRANSFERS, IS COMPLETED AS DEFINED BELOW AFTER ARRIVAL AT THE FACILITY. IF THERE IS DOCUMENTED EVIDENCE OF A HEALTH APPRAISAL WITHIN THE PREVIOUS NINETY DAYS, A NEW HEALTH APPRAISAL IS NOT REQUIRED, EXCEPT AS DETERMINED BY THE DESIGNATED HEALTH AUTHORITY. HEALTH APPRAISAL INCLUDES THE FOLLOWING:

WITHIN FOURTEEN DAYS AFTER ARRIVAL AT THE FACILITY:

- REVIEW OF THE EARLIER RECEIVING SCREEN
- COLLECTION OF ADDITIONAL DATA TO COMPLETE THE MEDICAL, DENTAL, MENTAL HEALTH, AND IMMUNIZATION HISTORIES
- LABORATORY OR DIAGNOSTIC TESTS TO DETECT COMMUNICABLE DISEASE, INCLUDING VENEREAL DISEASE AND TUBERCULOSIS
- RECORD OF HEIGHT, WEIGHT, PULSE, BLOOD PRESSURE, AND TEMPERATURE
- OTHER TESTS AND EXAMINATIONS AS APPROPRIATE

WITHIN FOURTEEN DAYS AFTER ARRIVAL FOR INMATES WITH IDENTIFIED SIGNIFICANT HEALTH CARE PROBLEMS:

- MEDICAL EXAMINATION, INCLUDING REVIEW OF MENTAL AND DENTAL STATUS (FOR THOSE INMATES WITH SIGNIFICANT HEALTH PROBLEMS DISCOVERED ON EARLIER SCREENING SUCH AS CARDIAC PROBLEMS, DIABETES, COMMUNICABLE DISEASES, AND SO FORTH)
- REVIEW OF THE RESULTS OF THE MEDICAL EXAMINATION, TESTS, AND IDENTIFICATION OF PROBLEMS BY A HEALTH CARE PRACTITIONER OR OTHER QUALIFIED HEALTH CARE PROFESSIONAL, IF SUCH IS AUTHORIZED IN THE MEDICAL PRACTICE ACT
- INITIATION OF THERAPY, WHEN APPROPRIATE
- DEVELOPMENT AND IMPLEMENTATION OF TREATMENT PLAN, INCLUDING RECOMMENDATIONS CONCERNING HOUSING, JOB ASSIGNMENT, AND PROGRAM PARTICIPATION

WITHIN 30 DAYS AFTER ARRIVAL FOR INMATES WITHOUT SIGNIFICANT HEALTH CARE PROBLEMS:

- MEDICAL EXAMINATION, INCLUDING REVIEW OF MENTAL AND DENTAL STATUS (FOR THOSE INMATES WITHOUT SIGNIFICANT

HEALTH CARE CONCERNS IDENTIFIED DURING EARLIER SCREENING-NO IDENTIFIED ACUTE OR CHRONIC DISEASE, NO IDENTIFIED COMMUNICABLE DISEASES, AND SO FORTH)

- REVIEW OF THE RESULTS OF THE MEDICAL EXAMINATION, TESTS, AND IDENTIFICATION OF PROBLEMS BY A HEALTH CARE PRACTITIONER OR OTHER QUALIFIED HEALTH CARE PROFESSIONAL, IF SUCH IS AUTHORIZED IN THE MEDICAL PRACTICE ACT
- INITIATION OF THERAPY, WHEN APPROPRIATE
- DEVELOPMENT AND IMPLEMENTATION OF A TREATMENT PLAN, INCLUDING RECOMMENDATIONS CONCERNING HOUSING, JOB ASSIGNMENT, AND PROGRAM PARTICIPATION

INTERPRETATION JANUARY 2004. THE CRITERION FOR TESTING FOR VENEREAL DISEASES IS AT THE DISCRETION OF THE AGENCY'S/FACILITY'S HEALTH AUTHORITY.

FINDINGS:

The Wrightsville Complex only receives intra-system transfers

COMMISSION ON ACCREDITATION FOR CORRECTIONS
STANDARDS COMPLIANCE REACCREDITATION AUDIT

Arkansas Department of Corrections (ARDOC)
Wrightsville Complex
Wrightsville, Arkansas

September 26-28, 2016

Visiting Committee Findings

Non-Mandatory Standards

Not Applicable

Standard #4-4128

(NEW CONSTRUCTION ONLY AFTER JANUARY 1, 1990). SINGLE-CELL LIVING UNITS SHALL NOT EXCEED 80 INMATES.

FINDINGS:

There is no New Construction of single-cell living units at the Wrightsville Complex.

Standard #4-4137-1

(NEW CONSTRUCTION AFTER JUNE 2014). INMATES HAVE ACCESS TO TOILETS AND HAND-WASHING FACILITIES 24-HOURS PER DAY AND ARE ABLE TO USE TOILET FACILITIES WITHOUT STAFF ASSISTANCE WHEN THEY ARE CONFINED IN THEIR CELLS/SLEEPING AREAS. TOILETS ARE PROVIDED AT A MINIMUM RATIO OF 1 FOR EVERY 12 INMATES IN MALE FACILITIES AND 1 FOR EVERY 8 INMATES IN FEMALE FACILITIES. URINALS MAY BE SUBSTITUTED FOR UP TO ONE-HALF OF THE TOILETS IN MALE FACILITIES. ALL HOUSING UNITS WITH 3 OR MORE INMATES HAVE A MINIMUM OF 2 TOILETS. THESE RATIOS APPLY UNLESS ANY APPLICABLE BUILDING OR HEALTH CODES REQUIRE ADDITIONAL FIXTURES.

FINDINGS:

There has been no New Construction at the Wrightsville Complex since June 2014

Standard #4-4138

INMATES HAVE ACCESS TO OPERABLE WASH BASINS WITH HOT AND COLD RUNNING WATER IN THE HOUSING UNITS AT A MINIMUM RATIO OF ONE BASIN FOR EVERY 12 OCCUPANTS, UNLESS NATIONAL OR STATE BUILDING OR HEALTH CODES SPECIFY A DIFFERENT RATIO.

FINDINGS:

The Wrightsville Complex has had no New Construction since June 2014.

Standard #4-4139-1

(NEW CONSTRUCTION AFTER JUNE 2014). INMATES HAVE ACCESS TO OPERABLE SHOWERS WITH TEMPERATURE-CONTROLLED HOT AND COLD RUNNING WATER, AT A MINIMUM RATIO OF ONE SHOWER FOR EVERY TWELVE INMATES, UNLESS APPLICABLE CODES REQUIRE ADDITIONAL FIXTURES. WATER FOR SHOWERS IS THERMOSTATICALLY CONTROLLED TO TEMPERATURES RANGING FROM 100 DEGREES FAHRENHEIT TO 120 DEGREES FAHRENHEIT TO ENSURE THE SAFETY OF INMATES AND PROMOTE HYGIENIC PRACTICES.

FINDINGS:

The Wrightsville Complex has had no New Construction since June 2014.

Standard #4-4143

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE FOR THE ASSIGNMENT OF APPROPRIATELY TRAINED INDIVIDUALS TO ASSIST DISABLED OFFENDERS WHO CANNOT OTHERWISE PERFORM BASIC LIFE FUNCTIONS.

FINDINGS:

Offenders who cannot perform basic life functions are not housed at the Wrightsville Complex.

Standard #4-4147-1

(RENOVATION, NEW CONSTRUCTION AFTER JUNE 1, 2008). ALL INMATE ROOMS/CELLS PROVIDE INMATES WITH ACCESS TO NATURAL LIGHT BY MEANS OF AT LEAST THREE-SQUARE FEET OF TRANSPARENT GLAZING, PLUS TWO ADDITIONAL SQUARE FEET OF TRANSPARENT GLAZING PER INMATE IN ROOMS/CELLS WITH THREE OR MORE INMATES.

FINDINGS:

The Wrightsville Complex has not had any Renovation, Addition, or New Construction since June 2008.

Standard #4-4147-2

(NEW CONSTRUCTION OR RENOVATION AFTER JUNE 1, 2014). EACH DORMITORY PROVIDES INMATES WITH ACCESS TO NATURAL LIGHT BY MEANS OF AT LEAST 12 SQUARE FEET, PLUS TWO ADDITIONAL SQUARE FEET OF TRANSPARENT GLAZING PER INMATE IN THE DORMITORY.

FINDINGS:

The Wrightsville Complex has not had any Renovation, Addition, or New Construction since June 2014.

Standard #4-4208

(NEW CONSTRUCTION OR RENOVATION AFTER JUNE 1, 2014). EACH DORMITORY PROVIDES INMATES WITH ACCESS TO NATURAL LIGHT BY MEANS OF AT LEAST 12 SQUARE FEET, PLUS TWO ADDITIONAL SQUARE FEET OF TRANSPARENT GLAZING PER INMATE IN THE DORMITORY.

FINDINGS:

The Wrightsville Complex does not have a canine unit.

Standard #4-4209

WHERE A CANINE UNIT EXISTS, POLICY, PROCEDURE, AND PRACTICE FOR TRAINING OF HANDLERS/DOG TEAMS AND UPKEEP AND CARE OF THE ANIMALS PROVIDE FOR THE FOLLOWING:

- CRITERIA FOR SELECTION, TRAINING, AND CARE OF ANIMALS
- CRITERIA FOR SELECTION AND TRAINING REQUIREMENTS OF HANDLERS

- AN APPROVED SANITATION PLAN WHICH COVERS INSPECTION, HOUSING, TRANSPORTATION, AND DAILY GROOMING FOR DOGS

EACH HANDLER/DOG TEAM SHOULD BE TRAINED, CERTIFIED, AND RE-CERTIFIED ANNUALLY BY A NATIONALLY RECOGNIZED ACCREDITING BODY OR A COMPARABLE INTERNAL TRAINING AND PROFICIENCY TESTING PROGRAM.

FINDINGS:

The Wrightsville Complex does not have a canine unit.

Standard #4-4210

WHERE A CANINE UNIT EXISTS, POLICY, PROCEDURE, AND PRACTICE PROVIDE DAILY AND CURRENT RECORDS ON TRAINING CARE OF DOGS, AND SIGNIFICANT EVENTS.

FINDINGS:

The Wrightsville does not have a canine unit.

Standard #4-4285

WRITTEN POLICIES AND PROCEDURES GOVERN THE ADMISSION OF INMATES NEW TO THE SYSTEM. THESE PROCEDURES INCLUDE AT A MINIMUM THE FOLLOWING:

- DETERMINATION THAT THE INMATE IS LEGALLY COMMITTED TO THE INSTITUTION
- THOROUGH SEARCHING OF THE INDIVIDUAL AND POSSESSIONS
- DISPOSING OF PERSONAL PROPERTY
- SHOWER AND HAIR CARE, IF NECESSARY
- ISSUE OF CLEAN, LAUNDERED CLOTHING AS NEEDED
- PHOTOGRAPHING AND FINGERPRINTING, INCLUDING NOTATION OF IDENTIFYING MARKS OR OTHER UNUSUAL PHYSICAL CHARACTERISTICS
- MEDICAL, DENTAL, AND MENTAL HEALTH SCREENING
- ASSIGNING TO HOUSING UNIT
- RECORDING BASIC PERSONAL DATA AND INFORMATION TO BE USED FOR MAIL AND VISITING LIST
- EXPLAINING MAIL AND VISITING PROCEDURES
- ASSISTING INMATES IN NOTIFYING THEIR NEXT OF KIN AND FAMILIES OF ADMISSION
- ASSIGNING OF REGISTERED NUMBER TO THE INMATE
- GIVING WRITTEN ORIENTATION MATERIALS TO THE INMATE

- DOCUMENTING ANY RECEPTION AND ORIENTATION PROCEDURE COMPLETED AT A CENTRAL RECEPTION FACILITY

FINDINGS:

The Wrightsville Complex is not a reception center.

Standard #4-4286

WRITTEN POLICY, PROCEDURE, AND PRACTICE REQUIRE THE PREPARATION OF A SUMMARY ADMISSION REPORT FOR ALL NEW ADMISSIONS. THE REPORT INCLUDES AT A MINIMUM THE FOLLOWING INFORMATION:

- LEGAL ASPECTS OF THE CASE
- SUMMARY OF CRIMINAL HISTORY, IF ANY
- SOCIAL HISTORY
- MEDICAL, DENTAL, AND MENTAL HEALTH HISTORY
- OCCUPATIONAL EXPERIENCE AND INTERESTS
- EDUCATIONAL STATUS AND INTERESTS
- VOCATIONAL PROGRAMMING
- RECREATIONAL PREFERENCE AND NEEDS ASSESSMENT
- PSYCHOLOGICAL EVALUATION
- STAFF RECOMMENDATIONS
- PRE-INSTITUTIONAL ASSESSMENT INFORMATION
-

FINDINGS:

The Wrightsville Complex is not a reception center.

Standard #4-4287

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE FOR A RECEPTION PROGRAM FOR NEW INMATES UPON ADMISSION TO THE CORRECTIONAL SYSTEM. EXCEPT IN UNUSUAL CIRCUMSTANCES, INITIAL RECEPTION AND ORIENTATION OF INMATES IS COMPLETED WITHIN 30 CALENDAR DAYS AFTER ADMISSION.

FINDINGS:

The Wrightsville Complex is not a reception center.

Standard #4-4288

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE THAT NEW INMATES RECEIVE WRITTEN ORIENTATION MATERIALS AND/OR TRANSLATIONS IN THEIR OWN LANGUAGE. THESE MATERIALS MAY ALSO BE PROVIDED ELECTRONICALLY, BUT INMATES IN SEGREGATION MUST BE PROVIDED THE INFORMATION IN A WRITTEN FORMAT SO THAT THEIR ACCESS TO THE INFORMATION IS NOT IMPEDED BY THEIR CUSTODY STATUS. WHEN A LITERACY PROBLEM EXISTS, A STAFF MEMBER ASSISTS THE INMATE IN UNDERSTANDING THE MATERIAL. COMPLETION OF ORIENTATION IS DOCUMENTED BY A STATEMENT SIGNED AND DATED BY THE INMATE.

FINDINGS:

The Wrightsville Complex is not a reception center.

Standard #4-4307

IF YOUTHFUL OFFENDERS ARE HOUSED IN THE FACILITY, WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE THAT THEY ARE HOUSED IN A SPECIALIZED UNIT FOR YOUTHFUL OFFENDERS EXCEPT WHEN:

- A VIOLENT, PREDATORY YOUTHFUL OFFENDER POSES AN UNDUE RISK OF HARM TO OTHERS WITHIN THE SPECIALIZED UNIT; AND/OR
- A QUALIFIED MEDICAL OR MENTAL-HEALTH SPECIALIST DOCUMENTS THAT THE YOUTHFUL OFFENDER WOULD BENEFIT FROM PLACEMENT OUTSIDE THE UNIT

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE FOR THE PREPARATION OF A WRITTEN STATEMENT OF THE SPECIFIC REASONS FOR HOUSING A YOUTHFUL OFFENDER OUTSIDE THE SPECIALIZED UNIT AND A CASE-MANAGEMENT PLAN SPECIFYING WHAT BEHAVIORS NEED TO BE MODIFIED AND HOW THE YOUTHFUL OFFENDER MAY RETURN TO THE UNIT. THE STATEMENT OF REASONS AND CASE-MANAGEMENT PLAN MUST BE APPROVED BY THE WARDEN OR HIS OR HER DESIGNEE. CASES ARE REVIEWED AT LEAST QUARTERLY BY THE CASE MANAGER, THE WARDEN OR HIS OR HER DESIGNEE, AND THE YOUTHFUL OFFENDER TO DETERMINE WHETHER A YOUTHFUL OFFENDER SHOULD BE RETURNED TO THE SPECIALIZED UNIT.

FINDINGS:

The Wrightsville Complex does not house youthful offenders.

Standard #4-4308

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE FOR THE DIRECT SUPERVISION OF YOUTHFUL OFFENDERS HOUSED IN THE SPECIALIZED UNIT TO ENSURE SAFETY AND SECURITY.

FINDINGS:

The Wrightsville Complex does not house youthful offenders.

Standard #4-4309

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE FOR CLASSIFICATION PLANS FOR YOUTHFUL OFFENDERS THAT DETERMINE LEVEL OF RISK AND PROGRAM NEEDS DEVELOPMENTALLY APPROPRIATE FOR ADOLESCENTS. CLASSIFICATION PLANS SHALL INCLUDE CONSIDERATION OF PHYSICAL, MENTAL, SOCIAL, AND EDUCATIONAL MATURITY OF THE YOUTHFUL OFFENDER.

FINDINGS:

The Wrightsville Complex does not house youthful offenders.

Standard #4-4310

WRITTEN POLICY, PROCEDURE, AND PRACTICE REQUIRE THAT ADEQUATE PROGRAM SPACE BE PROVIDED TO MEET THE PHYSICAL, SOCIAL, AND EMOTIONAL NEEDS OF YOUTHFUL OFFENDER AND ALLOWS FOR THEIR PERSONAL INTERACTIONS AND GROUP-ORIENTED ACTIVITIES.

FINDINGS:

The Wrightsville Complex does not house youthful offenders.

Standard #4-4311

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE THAT YOUTHFUL OFFENDERS IN THE SPECIALIZED UNIT FOR YOUTHFUL OFFENDERS HAVE NO MORE THAN INCIDENTAL SIGHT OR SOUND CONTACT WITH ADULT OFFENDERS FROM OUTSIDE THE UNIT IN LIVING, PROGRAM, DINING, OR OTHER COMMON AREAS OF THE FACILITY. ANY OTHER SIGHT OR SOUND CONTACT IS MINIMIZED, BRIEF, AND IN CONFORMANCE WITH APPLICABLE LEGAL REQUIREMENTS.

FINDINGS:

The Wrightsville Complex does not house youthful offenders.

Standard #4-4312

WRITTEN POLICY, PROCEDURE, AND PRACTICE REQUIRE THAT PROGRAM PERSONNEL WHO WORK WITH YOUTHFUL OFFENDERS FROM THE SPECIALIZED UNIT BE TRAINED IN THE DEVELOPMENTAL, SAFETY, AND OTHER SPECIFIC NEEDS OF YOUTHFUL OFFENDERS. WRITTEN JOB DESCRIPTIONS AND QUALIFICATIONS REQUIRE TRAINING FOR STAFF SPECIFICALLY ASSIGNED TO THE UNIT OR STAFF THAT IS RESPONSIBLE FOR PROGRAMMING OF YOUTHFUL OFFENDERS IN THE SPECIALIZED UNIT BEFORE BEING ASSIGNED TO WORK WITH YOUTHFUL OFFENDERS. THE TRAINING SHOULD INCLUDE BUT NOT BE LIMITED TO THE FOLLOWING AREAS:

- ADOLESCENT DEVELOPMENT
- EDUCATIONAL PROGRAMMING
- CULTURAL AWARENESS
- CRISIS PREVENTION AND INTERVENTION
- LEGAL ISSUES
- HOUSING AND PHYSICAL PLANT
- POLICIES AND PROCEDURES
- THE MANAGEMENT OF, AND PROGRAMMING FOR, SEX OFFENDERS
- SUBSTANCE-ABUSE SERVICES
- COGNITIVE-BEHAVIORAL INTERVENTIONS, INCLUDING ANGER MANAGEMENT, SOCIAL-SKILLS TRAINING, PROBLEM SOLVING, AND RESISTING PEER PRESSURE
- SUICIDE PREVENTION
- NUTRITION
- MENTAL-HEALTH ISSUES
- GENDER-SPECIFIC ISSUES
- CASE-MANAGEMENT PLANNING AND IMPLEMENTATION

FINDINGS:

The Wrightsville Complex does not house youthful offenders.

Standard #4-4353-1

WHERE NURSING INFANTS ARE ALLOWED TO REMAIN WITH THEIR MOTHERS, PROVISIONS ARE MADE FOR A NURSERY, STAFFED BY QUALIFIED PERSONS, WHERE THE INFANTS ARE PLACED WHEN THEY ARE NOT IN THE CARE OF THEIR MOTHERS.

FINDINGS:

Infants are not allowed to remain with their mothers.

Standard #4383

WHEN INSTITUTIONS DO NOT HAVE QUALIFIED HEALTH CARE STAFF, HEALTH-TRAINED PERSONNEL COORDINATE THE HEALTH DELIVERY SERVICES IN THE INSTITUTION UNDER THE JOINT SUPERVISION OF THE RESPONSIBLE HEALTH AUTHORITY AND WARDEN OR SUPERINTENDENT.

FINDINGS:

The Wrightsville does have qualified, health-trained personnel.

Standard #4391

IF VOLUNTEERS ARE USED IN THE DELIVERY OF HEALTH CARE, THERE IS A DOCUMENTED SYSTEM FOR SELECTION, TRAINING, STAFF SUPERVISION, FACILITY ORIENTATION, AND DEFINITION OF TASKS, RESPONSIBILITIES AND AUTHORITY THAT IS APPROVED BY THE HEALTH AUTHORITY. VOLUNTEERS MAY ONLY PERFORM DUTIES CONSISTENT WITH THEIR CREDENTIALS AND TRAINING. VOLUNTEERS AGREE IN WRITING TO ABIDE BY ALL FACILITY POLICIES, INCLUDING THOSE RELATING TO THE SECURITY AND CONFIDENTIALITY OF INFORMATION.

FINDINGS:

The Wrightsville Complex does not use volunteers in the delivery of health care.

Standard #4-4392

ANY STUDENTS, INTERNS, OR RESIDENTS DELIVERING HEALTH CARE IN THE FACILITY, AS PART OF A FORMAL TRAINING PROGRAM, WORK UNDER STAFF SUPERVISION, COMMENSURATE WITH THEIR LEVEL OF TRAINING. THERE IS A WRITTEN AGREEMENT BETWEEN FACILITY AND TRAINING OR EDUCATIONAL FACILITY THAT COVERS SCOPE OF WORK, LENGTH OF AGREEMENT, AND ANY LEGAL OR LIABILITY ISSUES. STUDENTS OR INTERNS AGREE IN WRITING TO ABIDE BY ALL FACILITY POLICIES, INCLUDING THOSE RELATING TO THE SECURITY AND CONFIDENTIALITY OF INFORMATION.

FINDINGS:

The Wrightsville Complex does not use students, interns, or resident in the delivery of health care.

Standard #4-4461-1

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE THAT, CONSISTENT WITH THE LAWS AND LEGAL PRACTICES WITHIN THE JURISDICTION, RESTITUTION IS COLLECTED AND ULTIMATELY MADE AVAILABLE TO THE VICTIMS OF CRIME AND/OR THEIR SURVIVORS. WHERE SUPPORTED BY STATUTE, AND FEASIBLE, VICTIM AWARENESS CLASSES ARE OFFERED TO HELP OFFENDERS UNDERSTAND THE IMPACT OF THEIR CRIMES ON THE VICTIMS, THEIR COMMUNITIES, AND THEIR OWN FAMILIES.

FINDINGS:

The Arkansas Department of Corrections is not responsible for the collection of restitution, etc. This is under the auspices of the Department of Community Corrections.

Standard #4-4462

PRIVATE INDUSTRIES ON THE INSTITUTION GROUNDS EMPLOYING INMATES IN POSITIONS NORMALLY FILLED BY PRIVATE CITIZENS PAY INMATES THE PREVAILING WAGE RATE FOR THE POSITION OCCUPIED.

FINDINGS:

The Wrightsville Complex does not have any private industries operating on it's grounds.

Standard #4-4463

WRITTEN POLICY, PROCEDURE, AND PRACTICE PROVIDE THAT INMATES EMPLOYED IN THE COMMUNITY BY PUBLIC OR PRIVATE ORGANIZATIONS IN POSITIONS NORMALLY OCCUPIED BY PRIVATE CITIZENS ARE COMPENSATED AT THE PREVAILING WAGE RATE FOR THE POSITION OCCUPIED. INMATES RECEIVING SUCH COMPENSATION REIMBURSE THE JURISDICTION FOR A REASONABLE SHARE OF ITS COST IN MAINTAINING THEM.

FINDINGS:

The Wrightsville Complex does not have any offenders employed in the community.

Significant Incident Summary

This summary is required to be provided to the chair of your audit team upon their arrival. The information contained on this form will also be summarized in the narrative portion of the visiting committee report and will be incorporated into the final report. It should contain data for the last 12 months; indicate those months in the boxes provided. Please type the data. If you have questions on how to complete the form, please contact your regional manager.

Facility: Wrightsville Complex

Year 9/15/15 thru 8/15/16

Incidents		Months											
		Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	July	Aug
Assault: Offenders/ Offenders*	Indicate types (sexual**, physical, etc.)	P	P	P	P	P	P	P	P	P	P	P	P
	# With Weapon	0	0	0	0	0	0	0	0	0	0	0	0
	# Without Weapon	2	3	3	6	3	2	6	3	3	1	3	2
Assault: Offender/ Staff	Indicate types (sexual**, physical, etc.)	P	P	P	P	P	P	P	P	P	P	P	P
	# With Weapon	0	0	0	0	0	0	0	0	0	0	0	0
	# Without Weapon	2	0	1	0	1	0	0	1	2	2	2	0
Number of Forced Moves Used***	(Cell extraction or other forced relocation of offenders)	0	0	0	0	0	0	0	0	0	0	0	0
Disturbances****		0	0	0	0	0	0	0	0	0	0	0	0
Number of Times Chemical Agents Used		0	0	0	0	0	0	0	0	0	0	0	0
Number of Times Special Reaction Team Used		0	0	0	0	0	0	0	0	0	0	0	0
Four/Five Point Restraints	Number	0	0	0	0	0	0	0	0	0	0	0	0
	Indicate type (chair, bed, board, etc.)	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Offender Medical Referrals as a Result of Injuries Sustained	#'s should reflect incidents on this form, not rec or other source	0	2	0	1	0	0	0	0	0	0	0	0
Escapes	# Attempted	0	0	0	0	0	0	0	0	0	0	0	0
	# Actual	0	0	0	0	0	0	0	0	0	0	0	0
Substantiated Grievances (resolved in favor of offender)	Reason (medical, food, religious, etc.)	Class, med, prop	Med, s	Med, staff	Prop, med	Visit, med	Med	Med	Med	Med	Funds	Mail, Med	Mail, Med
	Number	4	1	2	4	3	3	4	3	4	1	3	4
Deaths	Reason (violent, illness, suicide,	NA	NA	NA	NA	NA	NA	NA	NAT	NA	NA	NA	NA
	Number	0	0	0	0	0	0	0	1	0	0	0	0

*Any physical contact that involves two or more offenders
 **Oral, anal or vaginal copulation involving at least two parties
 ***Routine transportation of offenders is not considered "forced"
 ****Any incident that involves four or more offenders. Includes gang fights, organized multiple hunger strikes, work stoppages, hostage situations, major fires, or other large scale incidents



		Health Care Outcomes		
Standard	Outcome Measure	Numerator/Denominator	Value	Calculated O.M.
1A	(1)	Number of offenders diagnosed with a MRSA infection within the past twelve (12) months.	1	
	divided by	The average daily population.	1256	.00008
	(2)	Number of offenders diagnosed with active tuberculosis in the past twelve (12) months	0	
	divided by	Average daily population.	1256	0
	(3)	Number of offenders who are new converters on a TB test that indicates newly acquired TB infection in the past twelve (12) months.	11	
	divided by	Number of offenders administered tests for TB infection in the past twelve (12) months as part of periodic or clinically-based testing, but not intake screening.	1192	.009
	(4)	Number of offenders who completed treatment for latent tuberculosis infection in the past twelve (12) months	5	
	divided by	Number of offenders treated for latent tuberculosis infection in the past twelve (12) months.	12	.42
	(5)	Number of offenders diagnosed with Hepatitis C viral infection at a given point in time.	156	.
	divided by	Total offender population at that time.	1256	.124
	(6)	Number of offenders diagnosed with HIV infection at a given point in time.	10	
	divided by	Total offender population at that time.	1256	.0079
	(7)	Number of offenders with HIV infection who are being treated with highly active antiretroviral treatment (HAART) at a given point in time	7	
	divided by	Total number of offenders diagnosed with HIV infection at that time.	7	7
	(8)	Number of selected offenders with HIV infection at a given point in time who have been on antiretroviral therapy for at least six months with a viral load of less than 50 cps/ml.	7	
	divided by	Total number of treated offenders with HIV infection that were reviewed.	7	1
	(9)	Number of offenders diagnosed with an Axis I disorder (excluding sole diagnosis of substance abuse) at a given point in time.	104	
	divided by	Total offender population at that time.	1329	.0783

	(10)	Number of offender admissions to off-site hospitals in the past twelve (12) months.	62	
	divided by	Average daily population.	1256	.049
	(11)	Number of offenders transported off-site for treatment of emergency health conditions in the past twelve (12) months.	65	
	divided by	Average daily population in the past twelve (12) months.	1256	.051
	(12)	Number of offender specialty consults completed during the past twelve (12) months.	794	
	divided by	Number of specialty consults (on-site or off-site) ordered by primary health care practitioners in the past twelve (12) months.	707	1.12
	(13)	Number of selected hypertensive offenders at a given point in time with a B/P reading > 140 mmHg/ >90 mm Hg .	41	
	divided by	Total number of offenders with hypertension who were reviewed.	281	.1459
	(14)	Number of selected diabetic offenders at a given point in time who are under treatment for at least six months with a hemoglobin A1C level measuring greater than 9 percent	18	
	divided by	Total number of diabetic offenders who were reviewed.	52.	.346
	(15)	The number of completed dental treatment plans within the past twelve (12) months.	1460	
	divided by	the average daily population during the reporting period.	1256	1.162
2A	(1)	Number of health care staff with lapsed licensure or certification during a twelve (12) month period.	3	
	divided by	Number of licensed or certified staff during a twelve (12) month period.	60	.05
	(2)	Number of new health care staff during a twelve (12) month period that completed orientation training prior to undertaking their job	7	
	divided by	Number of new health care staff during the twelve (12) month period.	7	1
	(3)	Number of occupational exposures to blood or other potentially infectious materials in the past twelve (12) months.	2	
	divided by	Number of employees.	60	.033
	(4)	Number of direct care staff (employees and contractors) with a conversion of a TB test that indicates newly acquired TB infection in the past twelve (12) months.	0	
	divided by	Number of direct care staff tested for TB infection in the past twelve (12) months during periodic or clinically indicated evaluations.	60	0
3A	(1)	Number of offender grievances related to health care services found in favor of the offender in the past twelve (12) months.	6	

	divided by	Number of evaluated offender grievances related to health care services in the past twelve (12) months.	167	.035
	(2)	Number of offender grievances related to safety or sanitation sustained during a twelve (12) month period.	0	
	divided by	Number of evaluated offender grievances related to safety or sanitation during a twelve (12) month period.	0	0
	(3)	Number of adjudicated offender lawsuits related to the delivery of health care found in favor of the offender in the past twelve (12) months.	0	
	divided by	Number of offender adjudicated lawsuits related to healthcare delivery in the past twelve (12) months.	0	0
4A	(1)	Number of problems identified by quality assurance program that were corrected during a twelve (12) month period.	2	
	divided by	Number of problems identified by quality assurance program during a twelve (12) month period.	6	0.333
	(2)	Number of high-risk events or adverse outcomes identified by the quality assurance program during a twelve (12) month period.	0	
	(3)	Number of offender suicide attempts in the past twelve (12) months.	0	
	divided by	Average daily population.	1256	0
	(4)	Number of offender suicides in the past twelve (12) months.	0	
	divided by	Average daily population.	1256	0
	(5)	Number of unexpected natural deaths in the past twelve (12) months.	1	
	divided by	Total number of deaths in the same reporting period.	1	1
	(6)	Number of serious medication errors in the past twelve (12) months.		
5A	None			
6A	None			
7A	None			
7B	None			
7C	None			