

# COVID-19

## Health Care Resources



UAMS Health, the Arkansas Department of Health, Arkansas Children's, other health care providers and state agencies are working together to address the COVID-19 pandemic in Arkansas. In an effort to decrease possible exposure to patients, hospitals are limiting the numbers of visitors. Arkansans with questions or concerns about possible symptoms are asked to refrain from going directly to the hospital and instead utilize other screening resources available across the state like those below:

- UAMS has set up a coronavirus hotline for people who have questions or feel they may have symptoms. The number is 1-800-632-4502.
- UAMS HealthNow is also available for free COVID-19 screenings. To access UAMS HealthNow, go to [UAMSHealth.com/healthnow](https://UAMSHealth.com/healthnow) and click on "Begin Screening." This service is available 24 hours a day, 7 days a week to patients of all ages across the state of Arkansas and is accessible from a smart phone, tablet, laptop or computer with video capabilities. The screening is not a test to determine if a patient has COVID-19 but may result in a recommendation for testing by the ADH.
- ADH has activated a call center to answer questions from health care providers and the public about the novel coronavirus. During normal business hours (8:00am - 4:30pm), urgent and non-urgent calls, please call 1-800-803-7847. After normal business hours, urgent calls needing immediate response, please call 501-661-2136.
- If your child is exhibiting symptoms of COVID-19, call 1-800-743-3616 to speak with an Arkansas Children's pediatric nurse. Nursing staff will be available for questions and phone screenings 24 hours a day, seven days a week.
- UAMS has set up a drive-thru triage screening area at the corner of Sheffield and Jack Stephens Drive (across from Spine Institute). It will be open daily from 8 a.m. to 9 p.m. This is designed to screen quickly and safely people with cough, fever, shortness of breath, flu or COVID-19.
- UAMS clinics continue to see patients for scheduled appointments. Patients and those with them are all undergoing a health screening.
- UAMS Medical Center and the UAMS Winthrop P. Rockefeller Cancer Institute has asked all volunteers to stay off campus, and is investigating ways to conduct patient and family advisor council meetings online.
- The Centers for Disease Control and Prevention has established guidelines for travel within and to and from the United States. For more information, go to [cdc.gov](https://cdc.gov).
- For answers to Frequently Asked Questions about COVID-19, go to [uamshealth.com/coronavirus](https://uamshealth.com/coronavirus), [healthy.arkansas.gov](https://healthy.arkansas.gov) and [archildrens.org](https://archildrens.org).



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